

Help for Families in Immediate Financial Difficulties

Discretionary Local Crisis Payments (DLCP)

This scheme is in place to:

- Help households to establish themselves in the community following a stay in institutional or residential care
- Help households remain in the community instead of entering institutional or residential care
- Ease exceptional pressures and stress on households
- Avoid serious risk to health and safety where it may be prevented.

Examples of where they may assist are:

- Household facing exceptional stress i.e. family/marital breakdown
- Household facing exceptional pressure i.e. partner or child with a disability, replacement of items damaged by a family member with challenging behaviour
- Households with unexpected expenses i.e. food costs will be referred to our local foodbank.

Applications can be made at:

https://www.hounslow.gov.uk/info/20058/benefits/1493/discretionary_local_crisis_payments

Household support grant

The Household Support Grant provides households with payments to help with essentials such as food and utilities.

To qualify for help

- you do not need to be in receipt of benefits. This grant can help anyone who is on a low income
- you will need to provide proof of your utility bills showing that you are in arrears with your payments.
- If you are struggling to pay for food, you need to explain why you are unable to manage on the income you have.
- Please complete the form [online](#) and email to curevenues@hounslow.gov.uk along with proof of your utility bills.

Warm Spaces in Hounslow

- Until March 2023, warm spaces are being opened across Hounslow so that people have somewhere they can go if they are struggling to heat their homes.
- Everyone is welcome at any of the warm spaces and they can stay as long as they like (as long as it does not become crowded).
- All 11 of the boroughs libraries and four leisure centres are offering warm spaces, in addition to many others which are being operated by charities and voluntary organisations.
- Please see the website for details of where they are located, when they are open and what is on offer: <https://www.hounslow.gov.uk/warmspaces>